

CURRICULUM VITAE

TANAY LAKSHMAN

BD-118,SamarPally,Krishnapur
Kolkata-700102

Email:

Tanay.lakshman@conacent.com

MobileNo:+917980040247

Professional Highlights

- Strong understanding and working experience in Oracle ERP and other applications and L1 support
- Working knowledge on Oracle Fusion, Oracle EBS and Business Flows in other ERP packages
- Experience in Web Application development with JAVA/J2EE,PHP
- Experience as faculty for corporate training programme of PSU like NTPC, Coal India Ltd etc.
- Experience as faculty/Teacher of Dept. of EEE for UG Students at AICTE approved Engg College.
- Efficient in providing support services as per scope

Employment Details

Present Employer : Conacent Consulting Pvt. Ltd. (March 2020 to present)

Project Title : IACS and COALNET ERP

Client : IACS / Coal India Limited.(CIL)

Description : **Project 1:**

COALNET is an ERP solution for Coal India Ltd. This web based application system integrates the different functional areas i.e. Materials Management System of Coal India Ltd and its subsidiaries . It involves implementation of the software at the colliery/area units under the subsidiary HQ's of Coal India Ltd.

I was posted in Ranchi for Central Coalfields Ltd (CCL)

Project 2:

L1 Support at Indian Association of Cultivation of Sciences - CCRES project for maintenance of Website, and handling L1 coordination support of Oracle ERP.

Project 3:

Support Service at Texmaco Sodepur Works as a Functional Lead Manager for Oracle Fusion Supply Chain Execution Module.

Past Employer 1: PROTEX Computer Pvt. Ltd (July2015 to March 2020)

Project Title :COALNET ERP

Client :Coal India Limited.(CIL)

Description :COALNET is an ERP solution for Coal India Ltd. This web based application system integrates the different functional areas i.e.Materials Management System of Coal India Ltd and its subsidiaries . It involves implementation of the software at the colliery/area units under the subsidiary HQ's of Coal India Ltd.

Previous Employer :Acompworld Technosoft Private Limited.
Project Title :Website Development and Corporate Training
Client :NTPC, Reliance Power, Essar Power and NCL (asubsiaryofCoalIndia Limited),
DHS HQ USA
Description :Development and designing of website, teaching of Php,Core Java and Database to
corporate participants, Power System Reliability.

EducationalQualification

| Degree | Board/University | Specialization | Percen tage/ Grade | Year |
|------------------|------------------|-------------------------------|--------------------------|------|
| B.Tech | CIEM,W.B.U.T | Electrical Engineering | 7.9 | 2008 |
| Higher Secondary | W.B.C.H.S.E | Science (Phy,Maths,Chemistry) | 67.2 | 2004 |
| Matriculation | W.B.B.S.E | Science, Maths, Physics | 71.75 | 2002 |

TechnicalSkills

- **Computer Languages:** Oracle SQL,JAVA/J2EE(JSPServlet,JDBC)
- **Web Technologies** : HTML, JavaScript, CSS, XML, Php

Strengths

- Flexible attitude, ability to perform under pressure.
- A commitment to quality & ability to work well within a team.
- Ability to meet schedules and complete the task at hand within timelines.



CIS Ombudsman Request Number 20250173842 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

Sun, 31 Aug, 2025 at 6:01 pm

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

- *Option 1:* Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- *Option 2:* Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.

- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.

- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
|--|---|
| CIS Ombudsman Request Number: | 20250173842 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts 01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: |

Please Send any future correspondences through the U.S. Postal Service: No

Date of Birth: 12/8/1986

Country of Birth: India

Alien Registration Number:

Application/Petition Information

Application/Petition Information:

USCIS Receipt Date: 8/28/2025 2:30 PM

USCIS Form: EOIR-29- Notice of Appeal to the Board of Immigration Appeals from a Decision of a DHS Officer

Receipt Number: EAC1012345678

Form Category:

Type of Immigration Benefit Sought:

Family

Reason(s) for Requesting Case Assistance

Reason(s) for Requesting Case Assistance:

Mailing issues, including non-delivery of correspondence and/or immigration documents: No
Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No
Certain cases involving U.S. military personnel and their families: No
Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No
Typographic error(s) on immigration documents: No
Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No
Lost files and/or file transfer issues: No
Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No
Priority-2 Direct Access Program: No
Systemic issue(s) that should be given higher level review: No
Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No
Case has no posted processing times, and my case has been pending for more than six months: No

Other (specify): No

Description:

Shivanya Shagun will serve Notice Of Marriage in Barasat Court.

Prior Actions Taken

Actions Taken with USCIS for Resolution

Requested assistance from USCIS using its e-Request tool: No

Emailed the lockbox: No

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: Shivanya Shagun will serve Notice Of Marriage in Barasat Court.

| | |
|---|--|
| Other Actions Taken | Contacted a U.S. government department or agency for assistance: No Contacted a U.S. congressional representative for assistance: No Submitted an inquiry through a non-governmental organization or bar/trade association: No Filed an appeal or motion challenging a USCIS decision denying benefits: No |
| Attorney/Accredited Representative | |
| Attorney/Representative Information: | Phone: I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No Other: No |
| Supporting Documentation | |
| Supporting Documentation: | Do not mail original documents. Only mail copies of documents. The following documents were submitted with your request for case assistance: |
| Verification | |
| Signature: | Tanay Lakshman |



CIS Ombudsman Request Number 20250173704 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

Fri, 29 Aug, 2025 at 9:14 pm

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

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Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

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Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

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- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.

- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

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- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

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 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.

- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
|--|---|
| CIS Ombudsman Request Number: | 20250173704 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts 01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: |

Please Send any future correspondences through the U.S. Postal Service: No

Date of Birth: 12/8/1986

Country of Birth: India

Alien Registration Number:

Application/Petition Information

Application/Petition Information:

USCIS Receipt Date: 8/28/2025 2:30 PM

USCIS Form: EOIR-29- Notice of Appeal to the Board of Immigration Appeals from a Decision of a DHS Officer

Receipt Number: MSC0944556677

Form Category:

Type of Immigration Benefit Sought:

Family

Reason(s) for Requesting Case Assistance

Reason(s) for Requesting Case Assistance:

Mailing issues, including non-delivery of correspondence and/or immigration documents: No
Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No
Certain cases involving U.S. military personnel and their families: No
Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No
Typographic error(s) on immigration documents: No
Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No
Lost files and/or file transfer issues: No
Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No
Priority-2 Direct Access Program: No
Systemic issue(s) that should be given higher level review: No
Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No
Case has no posted processing times, and my case has been pending for more than six months: No

Other (specify): No

Description:

I am the American Asian Indian. I am from Indus Valley Civilization of South Asia as I have Inter Vena Cova.

Prior Actions Taken

Actions Taken with USCIS for Resolution

Requested assistance from USCIS using its e-Request tool: No

Emailed the lockbox: No

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: I am the American Asian Indian. I am from Indus Valley

Civilization of South Asia as I have Inter Vena Cova.

Contacted a U.S. government department or agency for assistance: No

Contacted a U.S. congressional representative for assistance: No

Submitted an inquiry through a non-governmental organization or bar/trade association: No

Filed an appeal or motion challenging a USCIS decision denying benefits: No

Other Actions Taken

Attorney/Accredited Representative

Phone:

I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No

I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No

I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No

Other: No

Attorney/Representative Information:

Supporting Documentation

Supporting Documentation:

Do not mail original documents. Only mail copies of documents.

The following documents were submitted with your request for case assistance:

Verification

Signature:

Tanay Lakshman



Tanay Lakshman <tanaylakshman471@gmail.com>

CIS Ombudsman Request Number 20250173695 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

29 August 2025 at 20:15

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

- **Option 1:** Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- **Option 2:** Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.

- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.
- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.

- In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.
- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| | |
|--|----------------|
| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
| CIS Ombudsman Request Number: | 20250173695 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |

| | |
|--|---|
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: Please Send any future correspondences through the U.S. Postal Service: No |
| Date of Birth: | 12/8/1986 |
| | |
| Country of Birth: | India |
| Alien Registration Number: | |
| Application/Petition Information | |
| Application/Petition Information: | USCIS Receipt Date: 8/28/2025 2:30 PM |
| | USCIS Form: I-140- Immigrant Petition for Alien Workers |
| | Receipt Number: MSC0944556677 |
| | Form Category: Extraordinary ability (E11) |
| Type of Immigration Benefit Sought: | Family |
| Reason(s) for Requesting Case Assistance | |
| Reason(s) for Requesting Case Assistance: | Mailing issues, including non-delivery of correspondence and/or immigration documents: No Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No Certain cases involving U.S. military personnel and their families: No Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No Typographic error(s) on immigration documents: No Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No Lost files and/or file transfer issues: No Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No Priority-2 Direct Access Program: No Systemic issue(s) that should be given higher level review: No Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No Case has no posted processing times, and my case has been pending for more than six months: No Other (specify): No |
| Description: | Kimberly Tilford is my wife in deets mode inside my body. |
| Prior Actions Taken | |
| Actions Taken with USCIS for Resolution | Requested assistance from USCIS using its e-Request tool: No Emailed the lockbox: No |

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: Kimberly Tilford is my wife in deets mode inside my body.

Other Actions Taken

Contacted a U.S. government department or agency for assistance: No

Contacted a U.S. congressional representative for assistance: No

Submitted an inquiry through a non-governmental organization or bar/trade association: No

Filed an appeal or motion challenging a USCIS decision denying benefits: No

Attorney/Accredited Representative

Attorney/Representative Information:

Phone:

I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No

I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No

I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No

Other: No

Supporting Documentation

Supporting Documentation:

Do not mail original documents. Only mail copies of documents.

The following documents were submitted with your request for case assistance:

Verification

Signature:

Tanay Lakshman

U.S. Department of Homeland Security
U.S. Citizenship and Immigration Services
National Records Center
P.O. Box 648010
Lee's Summit, MO 64064-8010



**U.S. Citizenship
and Immigration
Services**

Control Number: NRC2025396822

August 25, 2025

TANAY LAKSHMAN
100 DISTRICT AVENUE
BURLINGTON, MA 01803

Dear TANAY LAKSHMAN:

This letter is in response to your request for records under the Freedom of Information Act (FOIA) or Privacy Act (PA), which was received in this office on August 25, 2025, regarding your Wife Related.

You have the right to file an administrative appeal within 90 days of the date of this letter. By filing an appeal, you preserve your rights under FOIA and give the agency a chance to review and reconsider your request and the agency's decision. You may file an administrative FOIA appeal electronically to USCIS through your online portal by selecting Appeal in the Actions drop down window. You may also file an administrative FOIA appeal to USCIS at: USCIS FOIA/PA Appeals Office, 150 Space Center Loop, Suite 500, Lee's Summit, MO 64064-2139. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

If you would like to discuss our response before filing an appeal to attempt to resolve your dispute without going through the appeals process, you may contact our USCIS FOIA Public Liaison at U.S. Citizenship and Immigration Services, National Records Center, FOIA/PA Office, P.O. Box 648010, Lee's Summit, MO 64064-8010, or by email at FOIAPAQuestions@uscis.dhs.gov.

A USCIS FOIA Public Liaison is an agency official to whom FOIA requesters can raise concerns about the service the requester has received from the agency's FOIA Office. USCIS FOIA Public Liaisons are responsible for assisting in reducing delays, increasing transparency, and understanding of the status of requests, and assisting in the resolution of disputes.

If you are unable to resolve your FOIA dispute through our USCIS FOIA Public Liaison, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, Maryland 20740-6001; email ogis@nara.gov; telephone 202-741-5770; toll free 877-684-6448; or facsimile 202-741-5769.

[How to Submit Questions or Changes](#)

Questions concerning this FOIA/PA request may be mailed to U.S. Citizenship and Immigration Services, National Records Center, FOIA/PA Office, P.O. Box 648010, Lee's Summit, MO 64064-8010 or emailed to FOIAPAQuestions@uscis.dhs.gov. All FOIA/PA related requests, including address changes, must be submitted in writing, and signed by the requester. Please include the control number listed above on all correspondence with this office. For more information regarding the USCIS FOIA Program, please visit uscis.gov/foia.

Sincerely,

A handwritten signature in blue ink, reading "Jarrod T. Panter". The signature is fluid and cursive, with the first name "Jarrod" being more prominent than the last name "Panter".

Jarrod T Panter

Acting Chief FOIA Officer

Freedom of Information Act & Privacy Act Unit



CIS Ombudsman Request Number 20250173625 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

Fri, 29 Aug, 2025 at 2:02 am

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

- *Option 1:* Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- *Option 2:* Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.

- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

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- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
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Reminders:

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- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.

- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
|--|---|
| CIS Ombudsman Request Number: | 20250173625 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts 01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: |

Please Send any future correspondences through the U.S. Postal Service: No

Date of Birth: 12/8/1986

Country of Birth: India

Alien Registration Number:

Application/Petition Information

Application/Petition Information:

USCIS Receipt Date: 8/24/2015 2:30 PM

USCIS Form: I-129F- Petition for Alien Fiance(e)

Receipt Number: EAC1012345678

Form Category: K1/K2/K3/K4 - Fiancé or spouse and/or dependent children

Type of Immigration Benefit Sought:

Employment

Reason(s) for Requesting Case Assistance

Reason(s) for Requesting Case Assistance:

Mailing issues, including non-delivery of correspondence and/or immigration documents: Yes
Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No
Certain cases involving U.S. military personnel and their families: No
Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No
Typographic error(s) on immigration documents: No
Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No
Lost files and/or file transfer issues: No
Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No
Priority-2 Direct Access Program: No
Systemic issue(s) that should be given higher level review: No
Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No
Case has no posted processing times, and my case has been pending for more than six months: No

Other (specify): No

Description:

I have inlet outlet bonnet system inside my body.

Prior Actions Taken

Actions Taken with USCIS for Resolution

Requested assistance from USCIS using its e-Request tool: Yes

Emailed the lockbox: No

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: I have prepared inlet outlet bonnet system inside my body.

| | |
|---|--|
| Other Actions Taken | Contacted a U.S. government department or agency for assistance: No Contacted a U.S. congressional representative for assistance: No Submitted an inquiry through a non-governmental organization or bar/trade association: No Filed an appeal or motion challenging a USCIS decision denying benefits: No |
| Attorney/Accredited Representative | |
| Attorney/Representative Information: | Phone: I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No Other: No |
| Supporting Documentation | |
| Supporting Documentation: | Do not mail original documents. Only mail copies of documents. The following documents were submitted with your request for case assistance: |
| Verification | |
| Signature: | Tanay Lakshman |



Tanay Lakshman <tanaylakshman471@gmail.com>

CIS Ombudsman Request Number 20250173699 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

29 August 2025 at 20:44

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

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- **Option 2:** Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.

- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.
- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.

- In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
- If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.
- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| | |
|--|----------------|
| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
| CIS Ombudsman Request Number: | 20250173699 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |

| | |
|--|---|
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: Please Send any future correspondences through the U.S. Postal Service: No |
| Date of Birth: | 12/8/1986 |
| | |
| Country of Birth: | India |
| Alien Registration Number: | |
| Application/Petition Information | |
| Application/Petition Information: | USCIS Receipt Date: 8/28/2025 2:30 PM |
| | USCIS Form: EOIR-29- Notice of Appeal to the Board of Immigration Appeals from a Decision of a DHS Officer |
| | Receipt Number: MSC0944556677 |
| | Form Category: |
| Type of Immigration Benefit Sought: | Family |
| Reason(s) for Requesting Case Assistance | |
| Reason(s) for Requesting Case Assistance: | Mailing issues, including non-delivery of correspondence and/or immigration documents: No Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No Certain cases involving U.S. military personnel and their families: No Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No Typographic error(s) on immigration documents: No Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No Lost files and/or file transfer issues: No Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No Priority-2 Direct Access Program: No Systemic issue(s) that should be given higher level review: No Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No Case has no posted processing times, and my case has been pending for more than six months: No Other (specify): No |
| Description: | I am Anusha Soni.She is my wife in Civil Partnership. |
| Prior Actions Taken | |
| Actions Taken with USCIS for Resolution | Requested assistance from USCIS using its e-Request tool: No |

Emailed the lockbox: No
Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No
For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No
Other: No

Please Describe: I am Anusha Soni. She is my wife in Civil Partnership.

Other Actions Taken

Contacted a U.S. government department or agency for assistance: No
Contacted a U.S. congressional representative for assistance: No
Submitted an inquiry through a non-governmental organization or bar/trade association: No
Filed an appeal or motion challenging a USCIS decision denying benefits: No

Attorney/Accredited Representative

Attorney/Representative Information:

Phone:

I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No

I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No

I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No

Other: No

Supporting Documentation

Supporting Documentation:

Do not mail original documents. Only mail copies of documents.

The following documents were submitted with your request for case assistance:

Verification

Signature:

Tanay Lakshman



Tanay Lakshman <tanaylakshman471@gmail.com>

CIS Ombudsman Request Number 20250173698 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

29 August 2025 at 20:41

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

- **Option 1:** Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- **Option 2:** Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

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- U.S. military personnel – Certain cases involving U.S. military personnel and their families.

- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.
- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

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Reminders:

- **Response Deadlines and/or Appeal Rights:**
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 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.

- In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.
- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| | |
|--|----------------|
| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
| CIS Ombudsman Request Number: | 20250173698 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |

| | |
|--|---|
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: Please Send any future correspondences through the U.S. Postal Service: No |
| Date of Birth: | 12/8/1986 |
| | |
| Country of Birth: | India |
| Alien Registration Number: | |
| Application/Petition Information | |
| Application/Petition Information: | USCIS Receipt Date: 8/28/2025 2:30 PM |
| | USCIS Form: I-290B- Notice of Appeal or Motion |
| | Receipt Number: EAC1012345678 |
| | Form Category: |
| Type of Immigration Benefit Sought: | Family |
| Reason(s) for Requesting Case Assistance | |
| Reason(s) for Requesting Case Assistance: | Mailing issues, including non-delivery of correspondence and/or immigration documents: No Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No Certain cases involving U.S. military personnel and their families: No Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No Typographic error(s) on immigration documents: No Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No Lost files and/or file transfer issues: No Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No Priority-2 Direct Access Program: No Systemic issue(s) that should be given higher level review: No Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No Case has no posted processing times, and my case has been pending for more than six months: No Other (specify): No |
| Description: | I am Anusha Soni. I am appearing for Tanay Lakshman in India. |
| Prior Actions Taken | |
| Actions Taken with USCIS for Resolution | Requested assistance from USCIS using its e-Request tool: No Emailed the lockbox: No |

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: I am Anusha Soni. I am appearing for Tanay Lakshman in India.

Other Actions Taken

Contacted a U.S. government department or agency for assistance: No

Contacted a U.S. congressional representative for assistance: No

Submitted an inquiry through a non-governmental organization or bar/trade association: No

Filed an appeal or motion challenging a USCIS decision denying benefits: No

Attorney/Accredited Representative

Attorney/Representative Information:

Phone:

I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No

I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No

I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No

Other: No

Supporting Documentation

Supporting Documentation:

Do not mail original documents. Only mail copies of documents.

The following documents were submitted with your request for case assistance:

Verification

Signature:

Tanay Lakshman



CIS Ombudsman Request Number 20250173791 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

Sat, 30 Aug, 2025 at 2:04 pm

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

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- *Option 2:* Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

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Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
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- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.

- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.

- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001)

CIS Ombudsman Request Number:

20250173791

Applicant/Beneficiary/Petitioner

Name:

Tanay Lakshman

Contact Information:

[100 DISTRICT AVE](#)

BURLINGTON Massachusetts 01803

Primary E-mail Address (to receive Ombudsman updates):

tanaylakshman471@gmail.com

Phone: 7812733322

Fax:

Please Send any future correspondences through the U.S. Postal Service: No

Date of Birth: 12/8/1986

Country of Birth: India

Alien Registration Number:

Application/Petition Information

Application/Petition Information:

USCIS Receipt Date: 8/28/2025 2:30 PM

USCIS Form: G-639- Freedom of Information/Privacy Act and Online FOIA Request

Receipt Number: EAC1012345678

Form Category:

Type of Immigration Benefit Sought:

Family

Reason(s) for Requesting Case Assistance

Reason(s) for Requesting Case Assistance:

Mailing issues, including non-delivery of correspondence and/or immigration documents: No
Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No
Certain cases involving U.S. military personnel and their families: No
Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No
Typographic error(s) on immigration documents: No
Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No
Lost files and/or file transfer issues: No
Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No
Priority-2 Direct Access Program: No
Systemic issue(s) that should be given higher level review: No
Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No
Case has no posted processing times, and my case has been pending for more than six months: No

Other (specify): No

Description:

I am Tanay Lakshman. I have made arrangement for marriage with Shivanya Shagun.

Prior Actions Taken

Actions Taken with USCIS for Resolution

Requested assistance from USCIS using its e-Request tool: No

Emailed the lockbox: No

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: I am Tanay Lakshman. I have made arrangement for

marriage with Shivanya Shagun.

Contacted a U.S. government department or agency for assistance: No

Contacted a U.S. congressional representative for assistance: No

Submitted an inquiry through a non-governmental organization or bar/trade association: No

Filed an appeal or motion challenging a USCIS decision denying benefits: No

Other Actions Taken

Attorney/Accredited Representative

Phone:

I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No

I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No

I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbarring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No

Other: No

Attorney/Representative Information:

Supporting Documentation

Supporting Documentation:

Do not mail original documents. Only mail copies of documents.

The following documents were submitted with your request for case assistance:

Verification

Signature:

Tanay Lakshman



CIS Ombudsman Request Number 20250173791 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

Sat, 30 Aug, 2025 at 2:04 pm

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: *If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:*

- *Option 1:* Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- *Option 2:* Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.

- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.

- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

| Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001) | |
|--|---|
| CIS Ombudsman Request Number: | 20250173791 |
| Applicant/Beneficiary/Petitioner | |
| Name: | Tanay Lakshman |
| Contact Information: | 100 DISTRICT AVE BURLINGTON Massachusetts 01803 Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com Phone: 7812733322 Fax: |

Please Send any future correspondences through the U.S. Postal Service: No

Date of Birth: 12/8/1986

Country of Birth: India

Alien Registration Number:

Application/Petition Information

Application/Petition Information:

USCIS Receipt Date: 8/28/2025 2:30 PM

USCIS Form: G-639- Freedom of Information/Privacy Act and Online FOIA Request

Receipt Number: EAC1012345678

Form Category:

Type of Immigration Benefit Sought:

Family

Reason(s) for Requesting Case Assistance

Reason(s) for Requesting Case Assistance:

Mailing issues, including non-delivery of correspondence and/or immigration documents: No
Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No
Certain cases involving U.S. military personnel and their families: No
Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No
Typographic error(s) on immigration documents: No
Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No
Lost files and/or file transfer issues: No
Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No
Priority-2 Direct Access Program: No
Systemic issue(s) that should be given higher level review: No
Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No
Case has no posted processing times, and my case has been pending for more than six months: No

Other (specify): No

Description:

I am Tanay Lakshman. I have made arrangement for marriage with Shivanya Shagun.

Prior Actions Taken

Actions Taken with USCIS for Resolution

Requested assistance from USCIS using its e-Request tool: No

Emailed the lockbox: No

Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No

For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No

Other: No

Please Describe: I am Tanay Lakshman. I have made arrangement for

marriage with Shivanya Shagun.

Contacted a U.S. government department or agency for assistance: No

Contacted a U.S. congressional representative for assistance: No

Submitted an inquiry through a non-governmental organization or bar/trade association: No

Filed an appeal or motion challenging a USCIS decision denying benefits: No

Other Actions Taken

Attorney/Accredited Representative

Phone:

I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No

I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No

I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No

Other: No

Attorney/Representative Information:

Supporting Documentation

Supporting Documentation:

Do not mail original documents. Only mail copies of documents.

The following documents were submitted with your request for case assistance:

Verification

Signature:

Tanay Lakshman



CIS Ombudsman Request Number 20250173625 for Tanay Lakshman

1 message

cisombudsman <cisombudsman@hq.dhs.gov>
To: Tanay Lakshman <tanaylakshman471@gmail.com>

Fri, 29 Aug, 2025 at 2:02 am

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:

- *Option 1:* Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- *Option 2:* Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS' Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.

- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS' [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual's address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.
 - **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.

- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
Office of the Citizenship and Immigration Services Ombudsman
202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001)

CIS Ombudsman Request Number:

20250173625

Applicant/Beneficiary/Petitioner

Name:

Tanay Lakshman

Contact Information:

[100 DISTRICT AVE](#)

BURLINGTON Massachusetts 01803

Primary E-mail Address (to receive Ombudsman updates):

tanaylakshman471@gmail.com

Phone: 7812733322

Fax:

Please Send any future correspondences through the U.S. Postal Service: No

Date of Birth: 12/8/1986

Country of Birth: India

Alien Registration Number:

Application/Petition Information

Application/Petition Information: USCIS Receipt Date: 8/24/2015 2:30 PM
USCIS Form: I-129F- Petition for Alien Fiance(e)
Receipt Number: EAC1012345678
Form Category: K1/K2/K3/K4 - Fiancé or spouse and/or dependent children

Type of Immigration Benefit Sought: Employment

Reason(s) for Requesting Case Assistance

Reason(s) for Requesting Case Assistance: Mailing issues, including non-delivery of correspondence and/or immigration documents: Yes
Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No
Certain cases involving U.S. military personnel and their families: No
Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No
Typographic error(s) on immigration documents: No
Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No
Lost files and/or file transfer issues: No
Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No
Priority-2 Direct Access Program: No
Systemic issue(s) that should be given higher level review: No
Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No
Case has no posted processing times, and my case has been pending for more than six months: No

Other (specify): No

Description: I have inlet outlet bonnet system inside my body.

Prior Actions Taken

Actions Taken with USCIS for Resolution Requested assistance from USCIS using its e-Request tool: Yes

Emailed the lockbox: No
Contacted USCIS at its toll-free number 1-800-375-5283: No

For refugee applicants: No
For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No
Other: No

Please Describe: I have prepared inlet outlet bonnet system inside my body.

| | |
|---|---|
| Other Actions Taken | Contacted a U.S. government department or agency for assistance: No Contacted a U.S. congressional representative for assistance: No Submitted an inquiry through a non-governmental organization or bar/trade association: No Filed an appeal or motion challenging a USCIS decision denying benefits: No |
| Attorney/Accredited Representative | |
| Attorney/Representative Information: | Phone: I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbarring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No Other: No |
| Supporting Documentation | |
| Supporting Documentation: | Do not mail original documents. Only mail copies of documents. The following documents were submitted with your request for case assistance: |
| Verification | |
| Signature: | Tanay Lakshman |

CIS Ombudsman Request Number 20250173795 for Tanay Lakshman

2 messages

cisombudsman <cisombudsman@hq.dhs.gov>

30 August 2025 at 17:30

To: Tanay Lakshman <tanaylakshman471@gmail.com>

Dear Tanay Lakshman,

Thank you for submitting a case assistance request on [DHS Form 7001, Request for Case Assistance](#) to the Department of Homeland Security's (DHS) [Office of the Citizenship and Immigration Services Ombudsman \(CIS Ombudsman\)](#). For your records, a copy of the information you shared with us is below. **Please also see the Consent section below to determine whether we need you to send us a scanned copy or photo of the DHS Form 7001 with your signature in Section 9.**

We are an independent office within DHS and are not part of U.S. Citizenship and Immigration Services (USCIS). This means we do not have access to your immigration file. Submitting a DHS Form 7001 to our office does not pause or delay the time you have to appeal a USCIS decision or respond to a request or notice from USCIS.

Supporting documentation: **If you have not uploaded documentation that supports your request for case assistance, you may do so in two ways:**

- *Option 1:* Go to the [Upload Requested Documents \(after submitting your request\)](#) tab on our online DHS Form 7001 page. Enter your CIS Ombudsman Request Number and email address, upload your documents, and then submit them.
- *Option 2:* Reply to this email and attach the requested documents. Please note, we may send you a request for information if your attachment does not come through due to size limitations or the virus scan.

Family members also experiencing difficulties? If you included the receipt numbers for your family member(s) in this request **and** would like our assistance with your family member(s)' case, **each family member needs to submit their own DHS Form 7001 with supporting documentation to our office. We will only be able to review and submit an inquiry for you for the primary form receipt.** If you submitted a separate DHS Form 7001 for your family member(s), please reply to this email and provide the name(s) of your family member(s) and associated CIS Ombudsman Request Number(s) to link your requests together.

Need help with more than one pending form? If you need our assistance with more than one form, please submit a separate DHS Form 7001 for each receipt number and reply to this email to provide the subsequent CIS Ombudsman Request Number(s) to link your requests together. For example, if you would like our help with a pending Form I-130, *Petition for Alien Relative*, and a pending Form I-589, *Application for Asylum and for Withholding of Removal*, you must submit two separate DHS Forms 7001. However, if you are seeking our help with concurrently filed petitions that are still pending—such as Form I-130 and Form I-485, *Application to Register Permanent Residence or Adjust Status*—you may file just one DHS Form 7001 as long as you include the Form I-130 receipt number, the Form I-485 receipt number, and consent from both the petitioner and beneficiary.

How soon will we take action on your request? The CIS Ombudsman works first on requests that fall under one of our priority issues. Due to the volume of requests we receive, our office is temporarily prioritizing requests where the description provided in Section 2 of the form involves:

- Undelivered USCIS notices or decisions – Such as receipt notices, requests for evidence, appointment notices, or denial notices where USCIS' [Case Status Online](#) page indicate that it issued one, or instances where the U.S. Postal Service returned a card or document to USCIS as non-deliverable.
- Aging out of eligibility – Certain cases where the beneficiary may “age out” of eligibility for the requested immigration benefit. See USCIS’ Child Status Protection Act (CSPA) webpage for additional information.
- U.S. military personnel – Certain cases involving U.S. military personnel and their families.
- Improper rejections – Applications and petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law.
- Typographical errors – Typographic errors (such as the wrong name or date of birth) in immigration documents, such as Green Cards or employment authorization documents.
- Emergency or hardship – Certain cases involving an emergency or a hardship that fall under the USCIS expedite criteria.
- Expedites – Expedite requests that were approved, and the agency has not issued a notice or decision on your pending form within the last 45 days.
- Transfers to the Department of State – Delays in sending approved petitions to the Department of State.

Our goal is to assign these types of requests to one of our analysts within 14 business days. For other types of requests, our review and response time may be further delayed. If the issue described in Section 2 of your form indicated that your case has been pending past the USCIS inquiry date (which may be different from the [processing times](#) USCIS posts on its website), we will still review your request and reach out to USCIS, but these requests are assigned in a first-in, first-out order. We will continue to work with USCIS leadership to address its lengthy delays—across various form types—as a systemic issue.

Next steps:

We will contact you as soon as one of our immigration law analysts has the opportunity to review the description and documentation you provided with your DHS Form 7001.

- If a document you uploaded with the DHS Form 7001 did not make it to us because of size limitations or virus scan, our analyst will reach out to you via email to ask that you resubmit the document.
- Use the [Check the Status of Your Request](#) tab on our online DHS Form 7001 page at any time to see where your request is in our process.
- Please note that if you previously submitted a DHS Form 7001 with our office for the same receipt number **and** the initial request remains pending with our office, we will close your most recent case assistance request to avoid duplication.

Reminders:

- **Response Deadlines and/or Appeal Rights:**
 - **Please be mindful that filing a request for case assistance with the CIS Ombudsman does *not* protect your appeal rights or extend any USCIS deadlines you may face.**
 - If you received a request for evidence or other notice requesting information, you must respond to USCIS with the requested information within the timeframe noted on the notice, even if you disagree with the request.
 - If you received a denial notice and believe there is clear USCIS error, you should file an appeal or motion to reopen or reconsider, as appropriate, to protect your appeal rights.
 - If you believe there is clear USCIS administrative error with a denial, please provide copies of the denial notice, original submission, appeal and/or motion receipt notice or copy of submission with supporting documentation and delivery confirmation to us by replying to this email. See USCIS’ [Notice of Appeal or Motion](#) and [Questions and Answers: Appeals and Motions](#) pages for information.
- **Consent:**
 - We will not be able to communicate with you further, and your request for case assistance will be closed, if we do not receive proper consent from the benefit requestor (i.e., the individual who signed the submitted form to USCIS) or if the protected individual’s address or attorney information does not match USCIS systems.
 - If the benefit requestor did not provide proper consent, or if you did not include a copy of Form G-28, *Notice of Entry or Appearance as Attorney or Representative*, when you submitted this request for case assistance, please reply to this email with a scanned copy of Section 9 of DHS Form 7001 or the Form G-28, respectively.

- **Unrepresented individuals who have applied for, or who were granted, T, U, VAWA, or refugee status** submitting this request *must* submit a copy of the wet signature on Section 9 of DHS Form 7001.
 - In addition, the address for unrepresented individuals *must match the address in USCIS systems*, and **we will communicate with you via U.S. mail only in the future**, to comply with confidentiality provisions.
 - If you need to update your address with USCIS, USCIS has special procedures for you to update your address. See USCIS' [Change of Address Procedures for VAWA/T/U Cases and Form I-751 Abuse Waivers](#) page for instructions.
- **Attorneys or accredited representatives** must have previously submitted a properly executed Form G-28 to USCIS.
- **Change of Address:**
 - If you have moved or plan on moving, you must notify USCIS. See USCIS' [How to Change Your Address](#) webpage for more information. For most individuals, the easiest way may be to do so via USCIS' new Enterprise Change of Address self-service tool or via USCIS' [Online Change of Address](#) webpage, where you can submit Form AR-11 and update your address for pending applications or petitions at the same time. The U.S. Postal Service does not forward secure documents such as a permanent resident card or employment authorization document to a new address, so USCIS must receive your new address before it orders and prints a decision or other notice.
- **Emergency travel:**
 - If you have an urgent need to travel, you may wish to submit an expedite request or consider applying for an emergency advance parole travel document. For instructions on how to request an emergency advance parole travel document, please view USCIS' website on [Emergency Travel](#). You will need to provide documentation that supports the urgent need for international travel.
- **Duplicate pending congressional inquiries:**
 - To avoid duplication of effort and potentially delaying USCIS' adjudication of your case, we will close your request for case assistance when USCIS has confirmed that they have also received a congressional inquiry for the same receipt number(s) and issue.

Thank you in advance for your patience and understanding.

Sincerely,

U.S. Department of Homeland Security
 Office of the Citizenship and Immigration Services Ombudsman
 202-357-8100 | 1-855-882-8100

P.S. Is your address up to date with USCIS? Don't miss important USCIS mail (such as an appointment notice, decision, employment authorization document (EAD), or lawful permanent resident (LPR) card). Even if you already changed your address with the U.S. Postal Service, you still need to update your address directly with USCIS. Go to USCIS' [Change of Address](#) page for additional information on how to update your address for any pending applications or petitions with USCIS.

Citizenship and Immigration Services Ombudsman – Case Assistance (DHS Form 7001)

**CIS Ombudsman Request
Number:**

20250173795

| Applicant/Beneficiary/Petitioner | |
|--|--|
| Name: | Tanay Lakshman |
| Contact Information: | <p>100 DISTRICT AVE</p> <p>BURLINGTON Massachusetts 01803</p> <p>Primary E-mail Address (to receive Ombudsman updates): tanaylakshman471@gmail.com</p> <p>Phone: 7812733322</p> <p>Fax:</p> <p>Please Send any future correspondences through the U.S. Postal Service: No</p> |
| Date of Birth: | 12/8/1986 |
| Country of Birth: | India |
| Alien Registration Number: | |
| Application/Petition Information | |
| Application/Petition Information: | <p>USCIS Receipt Date: 8/28/2025 2:30 PM</p> <p>USCIS Form: G-639- Freedom of Information/Privacy Act and Online FOIA Request</p> <p>Receipt Number: EAC1012345678</p> <p>Form Category:</p> |
| Type of Immigration Benefit Sought: | Family |
| Reason(s) for Requesting Case Assistance | |
| Reason(s) for Requesting Case Assistance: | <p>Mailing issues, including non-delivery of correspondence and/or immigration documents: No</p> <p>Beneficiary may "age-out" of eligibility for the requested immigration benefit. Consult the Child Status Protection Act website: No</p> <p>Certain cases involving U.S. military personnel and their families: No</p> <p>Applications or petitions that were improperly rejected by USCIS due to clear errors of fact or obvious misapplication of the relevant law by USCIS: No</p> <p>Typographic error(s) on immigration documents: No</p> <p>Individual is in removal proceedings before an immigration court with a hearing scheduled within six months AND has an application/petition pending before USCIS that could impact the outcome: No</p> <p>Lost files and/or file transfer issues: No</p> <p>Certain cases involving an emergency or a hardship that falls under USCIS expedite criteria: No</p> |

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|--|--|
| | Priority-2 Direct Access Program: No Systemic issue(s) that should be given higher level review: No Case is at least 30 days past published processing times (e.g., at least 30 days past the receipt date for a case inquiry with USCIS): No Case has no posted processing times, and my case has been pending for more than six months: No Other (specify): No |
| Description: | I am Tanay Lakshman. I have 1 rank in Forbes Under 30 summit. |
| Prior Actions Taken | |
| Actions Taken with USCIS for Resolution | Requested assistance from USCIS using its e-Request tool: No Emailed the lockbox: No Contacted USCIS at its toll-free number 1-800-375-5283: No For refugee applicants: No For T visa, U visa, or Violence Against Women Act (VAWA) benefits: No Other: No Please Describe: I am Tanay Lakshman. I have 1 rank in Forbes Under 30 summit. |
| Other Actions Taken | Contacted a U.S. government department or agency for assistance: No Contacted a U.S. congressional representative for assistance: No Submitted an inquiry through a non-governmental organization or bar/trade association: No Filed an appeal or motion challenging a USCIS decision denying benefits: No |
| Attorney/Accredited Representative | |
| Attorney/Representative Information: | Phone: I have submitted a Form G-28 to USCIS as the attorney/accredited representative regarding applications or petitions related to this inquiry. A copy of my Form G-28 is attached. No I am an accredited representative of a religious, charitable, social service or similar organization established in the United States and recognized by the Board of Immigration Appeals pursuant to 8 CFR 292.1. The name and address of my organization is provided above. No |

| | |
|--|---|
| | I am an attorney and a member in good standing of the bar of the highest court of the following State, territory, insular possession, or District of Columbia and am not under a court or administrative agency order suspending, enjoining, restraining, disbaring, or otherwise restricting me in practicing law. [y/n value from field] [text entry from field(s) added to OCA for state/court] No |
| | Other: No |

| | |
|--------------------------|--|
| Supporting Documentation | |
|--------------------------|--|

| | |
|---------------------------|---|
| Supporting Documentation: | <p>Do not mail original documents. Only mail copies of documents.</p> <p>The following documents were submitted with your request for case assistance:</p> |
|---------------------------|---|

| | |
|--------------|--|
| Verification | |
|--------------|--|

| | |
|------------|----------------|
| Signature: | Tanay Lakshman |
|------------|----------------|

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